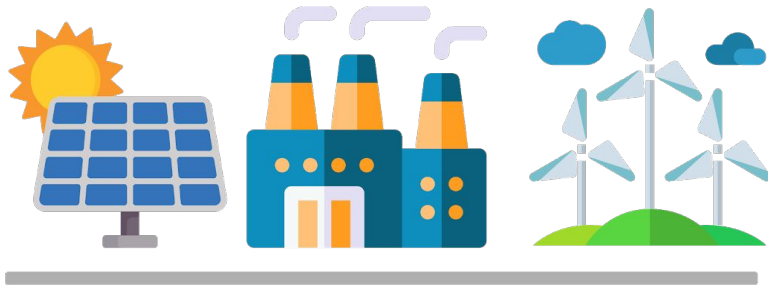
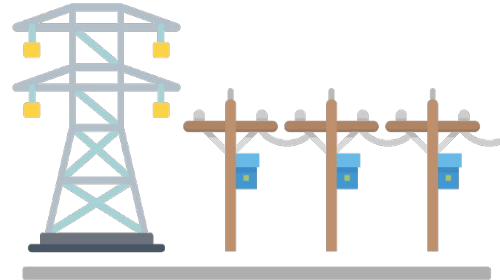


What's Westford POP?



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Supply

Sources of electricity

You can choose

Delivery

Wires and poles

Always the utility

Customer

Single Bill

Westford POP
Power Options Program

nationalgrid

History of Westford POP

- Started in 2016
- Got a new name in 2020
- Added 10% of renewable electricity to default and more options
- No financial benefit to the Town government

Expanding Consumer Choice

Utility
Basic Service

Third-party
supplier*

Westford Power Options Program (POP)

POP Green

10% additional
renewable electricity

POP Gold

100% renewable
electricity

POP Silver

50% renewable
electricity

POP Basic

meets state
requirements

*Residents currently enrolled with a third-party supplier are not automatically enrolled. In addition, they may be subject to penalties or early termination fees if they switch to electricity aggregation program during the term of their contract with the third-party supplier.

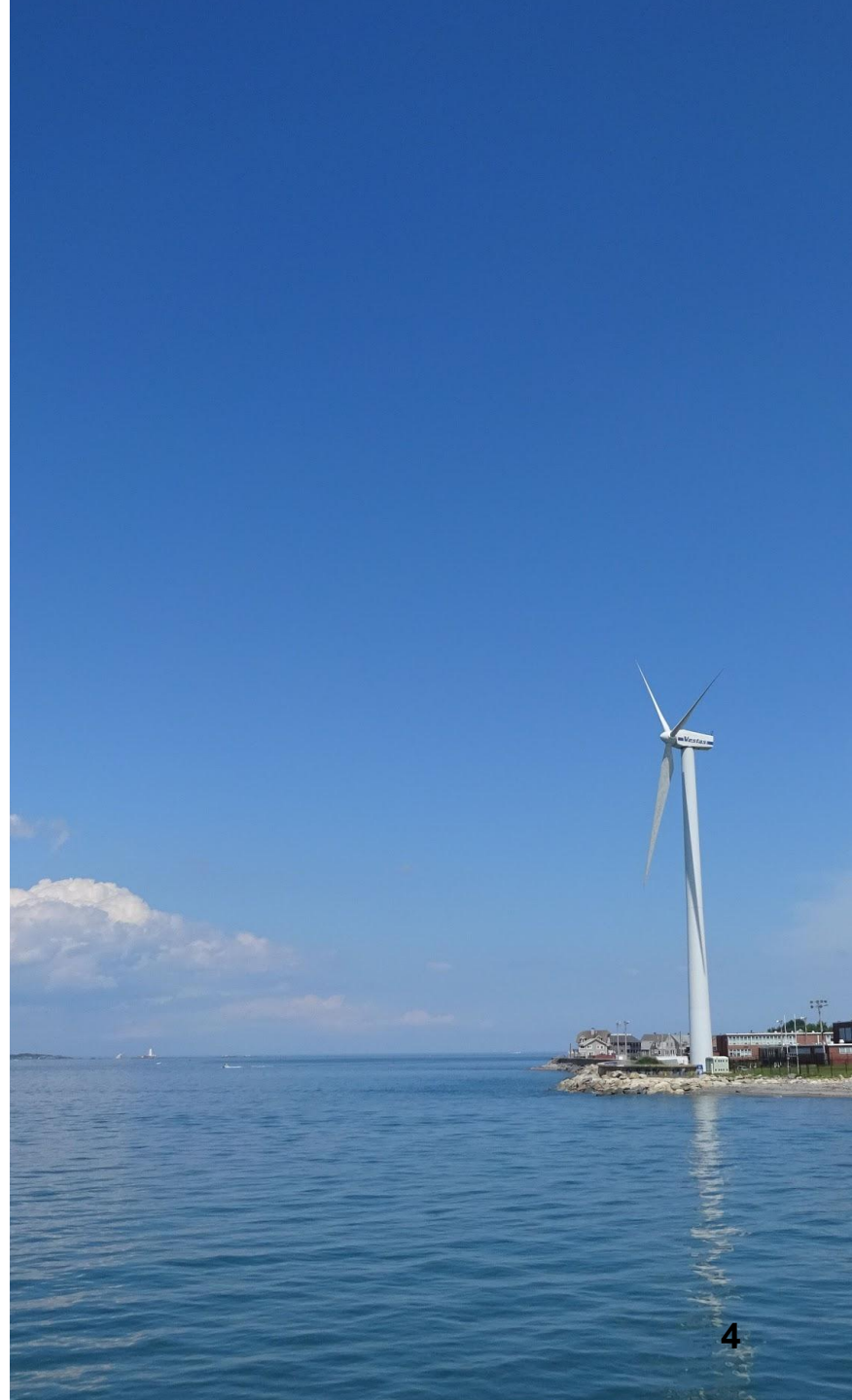
Extra Renewable Energy

Supporting the Cleanest Sources

- Solar, wind, low-impact hydro, anaerobic digestion

Keeping Your Impact Local

- Focused on MA & RI
- Only New England-based



How to tell if you're enrolled

nationalgrid

BILLING PERIOD
Apr 10, 2019 to May 14, 2019

PAGE **2 of 2**

ACCOUNT NUMBER

PLEASE PAY BY

AMOUNT DUE

Jun 7, 2019

\$ 90.81

Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

Loadzone NEMA/BOST

Acct No: 02205-25002 Cycle: 11, GROV

Electric Usage History

Month	kWh	Month	kWh
May 18	346	Dec 18	574
Jun 18	340	Jan 19	836
Jul 18	713	Feb 19	489
Aug 18	782	Mar 19	302
Sep 18	684	Apr 19	186
Oct 18	589	May 19	357
Nov 18	429		

We offer a wide variety of payment plans for four or more months, including the standard plan, negotiated plans, and Balanced Billing.

Budget or Balanced Billing is a great plan for heating customers that helps balance your seasonal bills.

Aviso importante! Si usted no entiende este aviso, llame a la compañía al: 1-800-322-3223.

Right to Dispute Your Bill

If you believe your bill is inaccurate or you wish to dispute all or part of your bill, including the time over which your arrearage is to be paid, please contact: National Grid at 1-800-322-3223 and request an investigation by a Company Complaint Officer. If you are not satisfied with the written decision or did not receive a written decision within 30 days, or if you continue to dispute the time over which

Supply Services

SUPPLIER National Grid

Basic Service Fixed

Other Charges/Adjustments

Paperless Billing Cr

Supplier = National Grid - not enrolled

Supplier = Public Power (January) or Constellation Westford POP (February) Enrolled!

Explanation of General Billing Terms

KWH: Kilowatt-hour, a basic unit of electricity used.

Off-Peak: Period of time when the need or demand for electricity on the Company's system is low, such as late evenings, weekends and holidays.

Peak: Period of time when the need or demand for electricity on the Company's system is high, normally during the day, Monday through Friday, excluding holidays.

Estimated Bill: A bill which is calculated based on your typical monthly usage rather than on an actual meter reading. It is usually rendered when we are unable to read your meter.

Meter Multiplier: A number by which the usage on certain meters must be multiplied by to obtain the total usage.

Demand Charge: The cost of providing electrical transmission and distribution equipment to accommodate your largest electrical load.

Supplier Service Charges are comprised of:

Generation Charge: The charge(s) to provide electricity and other services to the customer by a supplier.

Delivery Service Charges are comprised of:

Customer Charge: The cost of providing customer related service such as metering, meter reading and billing. These fixed costs are unaffected by the actual amount of

Distribution Charge: The cost of delivering electricity from the beginning of the Company's distribution system to your home or business.

Transition Charge: Company payments to its wholesale supplier for terminating its wholesale arrangements.

Transmission Charge: The cost of delivering electricity from the generation company to the beginning of the Company's distribution system.

Energy Efficiency Charge: The cost of energy efficiency program services offered by the Company.

Renewable Energy Charge: A charge to fund initiatives for communicating the benefits of renewable energy and fostering formation, growth, expansion and retention of renewable energy and related enterprises.

Distributed Solar Charge: Recovers the cost of the Massachusetts solar program, including payments to owners of solar systems.

Notice About Electronic Check Conversion

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

For participants in Westford POP

- No penalty to leave the program or change options
- Single bill for electricity from National Grid
- National Grid will continue to respond to emergencies and outages.
- Discount programs and solar net metering through National Grid stay the same



Westford Power Options Program (POP)

Westford Power Options Program (Westford POP) is the new name of Westford's electricity aggregation program.

Westford POP is a town-run program that leverages the buying power of Westford's residents and businesses to provide electricity options, stable long term rates and [more renewable electricity](#). The only change is the source and cost of electricity supply, chosen by the town of Westford through a competitive bidding process.

The program began in 2016, when the and has been renewed for another 35 months, starting January 2021.

Electricity Options

Starting on the electricity meter read date in January 2021, your electricity will be supplied by Constellation.

MassCEA.com/Westford

Westford Power Options Program (Westford POP)



MassCEA.com/Westford